



PACKAGING POLICY

At City Plumbing we understand the growing concern around packaging (in particular single-use plastic) and are committed to reduce the impact we have on the environment.

As the UK's leading distributor of Plumbing and Heating products we are in a prime position to make a real difference. We believe we can do this in four ways:

1. Influencing our suppliers to change how they package their products and the materials they use
2. Change our business activity to reduce the amount and type of packaging we use on our own-brand products and reduce additional transit packaging.
3. Raise awareness with our customers to encourage, reuse and recycling of packaging at the end of its useful life.
4. Collect and recycle waste packaging throughout the business

Whilst recognising that packaging serves a purpose in protecting and presenting products, we are committed to working with our suppliers to ensure the packaging being used is appropriate by:

- Investigating and supporting packaging reductions including:
 - Remove or reduce the the amount of plastic bags
 - Reduction in thickness or size of plastic bags
 - Removal or reduction of heat shrink plastics for outer box containment
 - Removal of any unnecessary cardboard (including secondary outer boxes)

- Promoting the use of recycled materials:
 - Using plastic packaging with at least 30% recycled content (and is recyclable)
 - Blue Angel certified carrier bags
 - Utilisation of recycled cardboard with sufficient strength for protection and handling purposes
- Requesting the inclusion of recyclable materials with adequate labelling to indicate material type:
 - Reduce and eliminate the use of plastics that cannot be recycled (such as PS and EPS Styrenes and PVC)
 - Removal of metal staples on cardboard
 - Remove multilayered (incompatible) plastics
 - Review and reduce mixed materials, such as plastic backed cardboard, blister packs or boxes with cellophane windows
 - Reduce and eliminate clamshells
- Working with distribution to investigate the feasibility of using of returnable container solutions:
 - Metal stillages or totes
 - Timber collars



Malcolm Fisher
Head of QA

> We are committed to continue to work with VALPAK (our packaging compliance partner) to ensure we meet our packaging obligations with an expectation that all suppliers will provide accurate data when requested and will advise Valpak of any changes thereafter.

